



AUGUST 2014 BCG TELEPHONE BRIEFING

BCG MONTHLY TELEPHONE BRIEFING

Friday, August 15, 2014

12:00 - 1:30 p.m.

(with live Q&A)

ALDRICH BONNEFIN & MOORE, PLC

What You Need to Know When Selecting Vendors and Negotiating Vendor Agreements

In the last couple of years, three of the federal banking agencies have issued new guidance on managing vendor relationships. Due to this recent focus by the agencies, financial institutions have been striving to reevaluate and update their vendor management programs. Our discussion looks at some of the key elements of a financial institution's vendor selection process for vendors as well as what to look for and what to avoid when negotiating agreements with vendors.

MasterCard Updates Its Zero Liability Policy

MasterCard recently released its revised zero liability policy which will become effective on October 17, 2014. The changes to the zero liability policy include broadening the scope of the policy to cover PIN-based transactions at point-of-sale and ATM terminals, eliminating the \$50 liability rule and restructuring the rule covering small businesses. We will discuss the changes made to the updated MasterCard zero liability policy and the effect the changes will have on a financial institution's card agreements.

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Aldrich Bonnefin & Moore, PLC is hosting a Monthly Telephone Briefing for Bankers' Compliance Group® members on **Friday, August 15, 2014**. This meeting will be presented live and will include two question and answer sessions. Members can ask questions by telephone or email. Each member that registers for the Monthly Telephone Briefing will be given a password and instructions, which will allow them to call in to the Briefing.

Organize Your Participants

BCG Main Contacts are encouraged to organize multiple attendees to participate at one location or several locations concurrently. In this manner, several attendees can be accommodated in one conference room with a speakerphone. All Briefing connections are included in your BCG Membership.

Download Handouts

To download the Handout(s) for the Monthly Telephone Briefing, BCG Members can go to www.bankerscompliancegroup.com/monthly-telephone-briefing.php the day before the Briefing. All registrants will receive an email notification when the Handouts are posted.

Not Able to Listen to the Program? Log on to Our Website!

Should you or others at your institution miss the broadcast, you can tune into our streaming audio available on the BCG website, one week after the Briefing, at www.bankerscompliancegroup.com/listen-while-you-work.php. There will also be a package available which includes a CD of the meeting and the Handout(s). The package is available upon request at no additional cost. Contact Laura Jagerman at 800-742-3600 or LJagerman@ABMLawFirm.com to request this package.

REGISTER TODAY AT:

<http://register.bankerscompliancegroup.com/subadmin/>