



MARCH 2013 BCG TELEPHONE BRIEFING

BCG MONTHLY TELEPHONE BRIEFING

Friday, March 15, 2013

12:00 pm-1:30 pm

(with live Q&A)

ALDRICH BONNEFIN & MOORE, PLC

Bank Records Management and Retention

Financial institutions are faced with unique challenges when it comes to dealing with record retention, including balancing the legal aspects of retaining records as well as business considerations for records management. And, with the use of electronic records becoming more prevalent, these considerations affect all business lines of the institution, from operations to lending to human resources. Ensuring records are safe, retrievable, consistent, reliable, archived and appropriately disposed of is key to records management. Join us as we discuss the legal requirements regarding record retention as well as various issues that should be considered when developing a record retention policy.

FFIEC's Proposed Social Media Guidance

The FFIEC has issued proposed guidance to enable financial institutions to effectively assess and manage the risks associated with activities conducted using social media outlets. The proposed guidance highlights a number of regulations that may pose particular problems in the social media context as consumer protection regulations do not include any exceptions for social media activities. As an example, consumers using an institution's Facebook page to dispute transactions, such as a billing error under Regulation Z, create compliance risks. This presentation will address the proposed guidance, including recommended components of a social media risk management program.

MARCH MONTHLY TELEPHONE BRIEFING

Aldrich Bonnefin & Moore, PLC is hosting a monthly telephone briefing for Bankers' Compliance Group members. The meeting will be on **Friday, March 15, 2013**. This meeting will be presented live and will include two question and answer sessions. Members can ask questions by telephone, fax or e-mail. Each member that registers for the monthly telephone briefing will be given a password, which will allow them to participate in the telephone briefing.

Organize Your Participants

This announcement is sent to our main contacts in order to encourage the institution to organize multiple attendees to participate at one location or several locations concurrently. In this manner, several attendees can be accommodated in one conference room with a speakerphone.

Download Handouts

For convenience, members can go to the BCG website, **www.bankerscompliancegroup.com**, and easily download this month's handouts. An instruction sheet for the briefing will be emailed if a member registers for the briefing.

Not Able to Listen to the Program? Log on to Our Website!

Should you or others at your institution miss the broadcast, you can tune into our streaming audio available on the BCG website. There will also be a package available which includes a CD of the meeting and the handouts. The package is available upon request at no additional cost. Contact Laura Jagerman at 800-742-3600 or **LJagerman@ABMLawFirm.com** to request this package.

REGISTER ONLINE ANNUALLY AT:

<http://register.bankerscompliancegroup.com/subadmin/>