

On-Demand

2023

Webinar

Dealing with Financial Elder Abuse: When, What and How to Report

Originally presented on
Wednesday, August 16, 2023
(1.5 hours)

Presented by

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WHO SHOULD ATTEND?

Please invite your operations officers, compliance officers, in-house counsel, branch managers and new accounts personnel.

Instances of elder financial abuse and exploitation continue to be a problem for financial institutions. Fraudsters are constantly changing their tactics and consistently find ways to defraud elder adults. Many believe financial institutions are uniquely positioned to detect this type of fraud and to take appropriate action to prevent the exploitation of elder customers. For instance, California imposes a mandatory legal obligation on financial institutions to report known or suspected instances of elder financial abuse. However, there are certain legal restrictions that limit what financial institutions can do to prevent financial elder abuse.

Thus, it is important for financial institutions to understand what their obligations are when they suspect a customer may be a victim of financial elder abuse or exploitation. During this Webinar, we will examine the obligations imposed on financial institutions to report financial abuse, including compliance with the California Financial Elder Abuse Reporting Act, as well as FinCEN's advisory highlighting behavioral and financial red flags to aid financial institutions with identifying, preventing, and reporting suspected elder financial exploitation.

Join us for this Webinar as we consider these topics as well as other common questions regarding financial elder abuse.

Topics to be covered include:

- California's FEAR Act
- Possible signs and red flags of elder exploitation
- Special considerations with powers of attorney
- Safe harbors from liability for reporting elder abuse
- The Ninth Circuit's recent decision in *Bortz v. JP Morgan Chase Bank, NA*.
- Proposed California Senate Bill 278

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Dealing with Financial Elder Abuse: When, What and How to Report— On-Demand

ON-DEMAND WEBINAR

This Webinar was originally presented on August 16. There will be no live Q&A sessions but the recording does include the recorded Q&A sessions. This program is 1.5 hours in length.

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