

On-Demand

2024

Webinar

**CCPA Consumer
Requests: How to
Receive, Review and
Respond**

**Originally presented on
Tuesday, November 12
(1.5 hours)**

*Presented by John M. Davis, Esq.
Associate, Aldrich & Bonnefin, PLC**



WHO SHOULD ATTEND

Compliance managers, operations managers, bank and/or credit union counsel, risk officers, privacy officers, information security officers, IT managers and auditors

**Presented by Counsel for Bankers' Compliance Group®
ALDRICH & BONNEFIN, PLC**

In 2018, California passed one of the most comprehensive data protection laws ever enacted in the United States, "The California Consumer Privacy Act of 2018" (CCPA), set forth in California Civil Code Section 1798.100 et seq. The CCPA is a broad law that requires California businesses to adhere to a number of obligations with respect to the "personal information" of California residents.

Among other things, the CCPA grants California residents the right to request that businesses disclose, delete, and/or correct the personal information businesses collect and maintain about them. These rights are commonly referred to as the "Request to Know" (RTK), "Request to Delete" (RTD), and the "Request to Correct" (RTC) (collectively "CCPA Requests"). The CCPA includes regulations which dictate how businesses must receive and respond to CCPA Requests received. As such, institutions need to ensure their policies and procedures for receiving and responding to CCPA Requests comply with the applicable regulatory requirements.

This one-and-a-half hour Webinar will provide a detailed discussion of the regulatory requirements institutions must comply with when receiving and responding to CCPA Requests, including among others, what information is covered by the CCPA, how to set up and respond to CCPA Requests, and the practical implications of not complying with CCPA Requests. There will be plenty of time for questions and answers.

HIGHLIGHTS

- What personal information is covered by (or exempt from) the CCPA?
- How do we set up, verify, and respond to CCPA Requests?
- What are the deadlines for responding to CCPA Requests?
- Must we respond to CCPA Requests submitted by non-customers?
- Discussing the impact that the CFPB's Open Banking Rule will have on RTKs.

ON-DEMAND STREAMING AVAILABLE



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*Janet Bonnefin has retired from the firm.

CCPA Consumer Requests: How to Receive, Review and Respond — On-Demand

ON-DEMAND WEBINAR

This Webinar was originally presented on November 12, 2024. There will be no live Q&A sessions but the recording does include the recorded Q&A sessions. This program is 1.5 hours in length.

Member Status	On-Demand Pricing
BCG Member	\$295
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