

November 12

2024

Webinar

**CCPA Consumer
Requests: How to
Receive, Review and
Respond**

**Tuesday, November 12
10:00 – 11:30 a.m. PT**

*Presented by John M. Davis, Esq.
Associate, Aldrich & Bonnefin, PLC*



WHO SHOULD ATTEND

Compliance managers, operations managers, bank and/or credit union counsel, risk officers, privacy officers, information security officers, IT managers and auditors

**Presented by Counsel for Bankers' Compliance Group®
ALDRICH & BONNEFIN, PLC**

In 2018, California passed one of the most comprehensive data protection laws ever enacted in the United States, “The California Consumer Privacy Act of 2018” (CCPA), set forth in California Civil Code Section 1798.100 et seq. The CCPA is a broad law that requires California businesses to adhere to a number of obligations with respect to the “personal information” of California residents.

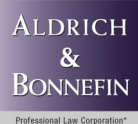
Among other things, the CCPA grants California residents the right to request that businesses disclose, delete, and/or correct the personal information businesses collect and maintain about them. These rights are commonly referred to as the “Request to Know” (RTK), “Request to Delete” (RTD), and the “Request to Correct” (RTC) (collectively “CCPA Requests”). The CCPA includes regulations which dictate how businesses must receive and respond to CCPA Requests received. As such, institutions need to ensure their policies and procedures for receiving and responding to CCPA Requests comply with the applicable regulatory requirements.

This one-and-a-half hour Webinar will provide a detailed discussion of the regulatory requirements institutions must comply with when receiving and responding to CCPA Requests, including among others, what information is covered by the CCPA, how to set up and respond to CCPA Requests, and the practical implications of not complying with CCPA Requests. There will be plenty of time for questions and answers.

HIGHLIGHTS

- What personal information is covered by (or exempt from) the CCPA?
- How do we set up, verify, and respond to CCPA Requests?
- What are the deadlines for responding to CCPA Requests?
- Must we respond to CCPA Requests submitted by non-customers?
- Discussing the impact that the CFPB’s Open Banking Rule will have on RTKs.

ON-DEMAND STREAMING AVAILABLE



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*Janet Bonnefin has retired from the firm.

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PRICING

When registering online, please select from the following options:

Live Webinar (Live Webinar connection allows only 1 user)	\$275.00 (BCG Members) \$375.00 (BCG Non-members)
On-Demand Event (available 3 business days after Webinar is held)	\$295.00 (BCG Members) \$395.00 (BCG Non-members)

REGISTRATION

To register, please contact your institution's BCG Main Contact or, if authorized, log in at <https://register.bankerscompliancegroup.com/subadmin> and select "Register for Events."

Registration for the Live Webinar closes on Thursday, November 7. Registrants will receive an email on how to download the materials and make the connection for the presentation two business days before the Live Webinar.

Streaming the On-Demand Event will be available 3 business days after the Webinar is held. Registrants may stream the event for 60 days after purchase. Registrants will receive an email with instructions on how to access the On-Demand Webinar and download the materials within approximately 24 hours after we have confirmed your payment has been received.

If you have not established an online event registration account, please contact Katrina Jensen at 800-742-3600 or email her at info@bankerscompliancegroup.com to obtain a username and password.

PAYMENT

BCG Members: This Webinar is offered to BCG Members on an optional basis. BCG Members will be billed and do not need to pay online or send a check.

Non-members: We must receive payment for the Live Webinar no later than 10:00 a.m. on Thursday, November 7. Non-members may pay by credit card or check for the Live Webinar and the On-Demand Event. To pay by credit card, follow the credit card instructions during the online registration process. Major credit cards are accepted. To pay by check, make checks payable and mail to **Aldrich & Bonnefin, PLC, P.O. Box 19686, Irvine, CA 92623-1029**, and indicate the event for which you are registering.

CANCELLATION POLICY

BCG Members: We must receive your written cancellation notice by 10:00 a.m. on Thursday, November 7 with no charge. If we receive your cancellation request after this deadline, we will bill you \$50. However, if we have already sent an email with your PIN by the time we receive your cancellation request, we will bill you the full registration fee.

Non-members: We must receive your written cancellation notice by 10:00 a.m. on Thursday, November 7, in which case we will refund your registration fee. If we receive your cancellation request after this deadline, we will refund your registration fee, less \$50. However, if we have already sent an email with your PIN by the time we receive your cancellation request, your registration fee is non-refundable.

On-Demand Event: Once your payment for the On-Demand Event is complete, your registration fee is nonrefundable.

ACCREDITATION

(Continuing Education credit will be provided only to the registrant)

MCLE: As an added benefit we are offering this Webinar to in-house attorneys for MCLE credit. This activity has been approved for Minimum Continuing Legal Education credit by the State Bar of California in the amount of **1.5 hours**. Aldrich & Bonnefin certifies that this activity conforms to the standards for approved education activities prescribed by the rules and regulations of the State Bar of California governing minimum continuing legal education.